

## Client Testimonial

Morning,

My name is Megan Lemke, I'm the client you worked with for the project to evaluate the effectiveness of our administrative qualification. I've had the opportunity to thank Julie in person for the product that was delivered the other week, but wanted to extend that to the whole team! The timing of the evaluation was ideal for us as we are closing out our first year of implementation. In fact, I'm administering the Outlook qual as I type...she's working away in her office and will ask me if she needs help.

The results exceeded my expectations in a couple of ways. I was pleasantly surprised to hear that some of our more tenured admins still found the qual to be a valuable use of their time. What was perhaps most useful was that even though we weren't able to get as much as we'd hoped out of the less positive responders, you still provided actionable insights that will improve the qual. I assure you I will be implementing your suggestions in 2017. Your time and attention to a high-quality evaluation shone through and you've done us a great service.

Thank you as well, Dr. Chyung. I've worked with Julie on one other project through the Boise masters and am continually impressed by the results achieved. It would be one thing to go through the exercise for their own learning, but to pair that with actual findings and products delivered to an organization is such a win. Julie spoke very highly of your feedback and guidance through the process, which I hope will be received as sincerely as I mean it now that the grades are already delivered :)

I hope you all have a wonderful holiday break and thank you again.

~Megan

Manager, Administrative Services  
ProPower (a pseudonym)